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## JOB DESCRIPTION

**Role:** IT Manager

**Location:** Belfast, on a hybrid basis, we are a collaborative team and enjoy working remotely and in person together.

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### A leading Governance Risk and Compliance Consultancy

#### ABOUT FSCOM

fscom is one of the leading specialist consulting firms providing governance, risk, and compliance solutions to the asset management, capital markets, digital assets and payments industries across UK and Europe.

Over the last twelve years we have built a reputation for providing high quality advice to our clients, with our focus on being the leading subject matter experts in our field meaning that we have become widely recognised as the premier compliance consulting firm to the financial services sector.

At fscom, we take a commercial approach to help our clients grow their business in a compliant way providing in-depth regulatory insight and industry best practice in all areas: authorisation, assurance, financial crime, consumer protection, risk management, information security, and regulatory due diligence.

Often, our clients are exciting global brands at the cutting edge of innovation, where there is the opportunity to gain exposure undertaking varied and intellectually stimulating work, and to build relationships, becoming our clients' trusted advisors.

This is an exciting time to be joining fscom and be part of a successful, thriving business. We are on an ambitious and exciting growth journey having forged a strategic partnership with one of Europe's leading growth investors Bridgepoint in October 2022.

Our people are at the heart of our business and our success, and we are excited about the opportunities available to our current and prospective colleagues

#### THE ROLE

The IT Manager will play a crucial role in overseeing and enhancing the IT infrastructure of our scaling consultancy business, including guiding strategy, handling day to day IT operations and enhancing our consultant's ability to deliver for our clients.

## RESPONSIBILITIES

### IT Infrastructure Management

- Oversee the design, implementation, and maintenance of IT Systems to facilitate both onsite and remote workers (servers, networks, hardware, software)

### Vendor Management & Budget Control

- Manage the relationship with our third-party managed service provider
- Control IT budget, optimise spending and ensure cost-effective technology investments

### Technology Enablement

- Support the assessment and introduction of new and existing technologies to improve internal operational efficiencies and enhance the consulting team's delivery capabilities

### Technology Strategy

- Align IT solutions with business objectives and compliance requirements
- Design and establish IT policies and systems that reflect organisational priorities and align to security and governance requirements

### Compliance & Risk Management

- Ensure IT policies meet regulatory compliance standards, especially related to GDPR and ISO 27001 standards.
- Manage risks related to IT Operations, data privacy and system integrity

### Staff Training and Development

- Educate staff on cybersecurity best practices and efficient use of IT tools
- Lead internal IT training programs and support IT skill development

### Disaster Recovery & Business Continuity

- Develop and test operational resilience and disaster recovery plans
- Ensure business continuity in the event of system failures or cyber-attacks.

### AI and Automation

- Collaborate with internal stakeholders to identify opportunities to integrate AI solutions into business operations
- Evaluate, implement and manage AI tools to enhance productivity and service delivery

## ESSENTIAL CRITERIA

The IT Manager needs to be adaptable and driven individual, used to working in fast paced environments, with key previous experience performing Information Technology Management duties within a consultancy or professional services setting.

The key experience, skills and competency requirements are listed below.

- [5 +] years' experience in an IT Manager role, or IT Management duties, preferably within a consulting or professional services firm

- Competence in developing and executing an IT strategy that aligns with broader business objectives, ensuring that IT initiatives directly contribute to the company's success and growth
- Extensive experience of IT Project Management, including budgeting, allocating resources and managing timelines
- Familiarity with relevant ISO standards
- A good understanding of business operations and consulting services to effectively consulting delivery
- Indepth knowledge of managing IT infrastructure, networks and cybersecurity
- Skilled in managing relationships with technology vendors, negotiating contracts, and overseeing service level agreements
- A forward-thinking approach to proactively identify and implement cutting edge technologies, particularly AI and Automation, to improve efficiency, productivity and security
- Excellent written and verbal communication skills to interact with vendors, and internal stakeholders.

## DESIRABLE CRITERIA

- Bachelor's or Master's degree in Information Technology, Computer Science or a related field.

*fscom reserves the right to expand the criteria for this role dependent upon the number of applications received.*

## WHAT WILL I GET FROM THE ROLE?

You will have the opportunity to work for an award-winning consultancy business, with award winning experts in their field and with high-profile clients. This is an exciting opportunity to work with fscom at a critical time in our journey as we continue to grow and expand.

Our culture is friendly and promotes a stimulating working environment, where you will have a challenging and autonomous role that is critical to successful business delivery.

We will reward you with fast tracked opportunity and a competitive benefits package.

We are an equal opportunities employer, committed to Diversity & Inclusion and currently hold the Bronze standard in Diversity Mark NI.

## To apply:

If you are interested in this role, please forward your CV to [careers@fscom.co](mailto:careers@fscom.co) or speak to [Stuart Grimmond](#) on 028 9042 5451.



**Diversity Mark**